



Electronic Laboratory Ordering

FAQ

Q: Will it delay the ordering process?

A: We have worked hard to make the process as quick and seamless as possible and we believe that the process will not increase the time that it takes to create a request form, however as an electronic order requires communications with a website on the internet we cannot guarantee that there will not be delays.

Q: What are the costs?

A: There are no costs to you.

Q: What if I want to add a test to an order?

A: Please continue to use your current practise.

Q: Why do I still have to give the patient a piece of paper?

A: The paper serves as an excellent reminder to the patient that they need to visit a Pathlab collection site or have a test of some description and is still used by the laboratory as well. We scan the request form and use the barcodes present on the form to complete the order in the Laboratory.

Q: When will my Practice Management System have integrated ordering?

A: Currently MedTech32 is the only PMS system with an integrated ordering capability; we are working with other PMS vendors to add this functionality. You can help by contacting your vendor and requesting this access as a feature.