



Requestor Code Set-Up

Pathlab provide test results to the requesting medical practitioners electronically, by hard copies or by phoning / faxing any abnormal results.

To ensure that the reporting of results is efficient and in a timely manner, we require correct information to enable the set-up of the requestor codes. This is of the utmost importance to the quality of our service.

Historically we have responded to telephone calls which are not ideal as it is time consuming for both parties and can be prone to transcription errors. Pathlab has now implemented a new [Requestor Form](#) to ensure that all necessary details are provided for us to create a new requestor code for a medical practitioner.

The form is available to download on [THIS](#) page of our website. Information collected from the form is to facilitate the sending of laboratory results and related health information.

The preferred process is for these forms to be emailed to PLW.TestAdd@pathlab.co.nz - so we are able to reply and confirm that we have received the request. Alternatively it can be faxed through.

If you have any queries or concerns, please feel free to contact:

Laura Yau

Lead of Specialty, Specimen Services

07 585 0795 ext 6892