



10th June 2020

COVID-19 Patient Services, Level 1

Pathlab Collection Facilities Re-opening

With the move yesterday to Level 1, we are pleased to be able to advise of further collection facilities opening. Information about all our collection site locations is on [THIS page of our website](#).

Bay of Plenty

Effective Thursday 11th June, **ALL** our Bay of Plenty collection rooms will be back to usual business hours.

Waikato

The last of the closed facilities in Waikato will be opening as follows:

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|---|------------------------------------|
| Victoria Central – opening Monday 15th June | 8.00am – 12.00pm, Mon – Fri |
| Flagstaff – opening Wednesday 17th June | 8.00am – 12.45pm, Mon – Fri |
| Dallas – opening Wednesday 17th June | 8.00am – 1.00pm, Mon – Fri |

Lakes

The last of the closed facilities in Lakes area will be opening as follows:

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| Te Ngae – opening Monday 15th June | 8.00am – 12.00pm, Mon – Fri |
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Request Forms

We do kindly ask that all face-to-face consults with a patient, to **please give them their test request form to bring with them** rather than emailing it to us, as was happening with virtual consults.

While we are very pleased to advise that we are commencing roll-out of connectivity in our collection facilities; until this is live across all sites, paper copies of forms are the most efficient method for both patient and Pathlab phlebotomy staff to manage.

Wait Times

Please advise patients that we are experiencing extremely high numbers presenting for testing due to the backlog as we come out of COVID-19. We are most grateful for everyone's patience and understanding in this regard.

With thanks,

Tracey Mayall, Lead of Speciality / HOD Bay of Plenty
Wilma Oberholzer, HOD Waikato
Carol Branson, HOD Lakes

CLINICAL UPDATE

Please ensure all members of your institution
receive a copy of this clinical update.